

Quality Policy of the Crystals Division

vision:

To be a profitable and leading factor in the global technology of crystal processing while meeting the security needs of the State of Israel.

Designation:

The provision of a high-quality and rapid technical response in the field of crystals in order to meet the security and operational needs of the state of Israel and the Crystal division customers while effectively making use of resources.

Statement and commitment:

1. The Crystal division's policy based on quest for professional and high-quality execution of the products while striving for continual improvement and excellence over time.
2. The crystal division shall maintain a quality management system based on the requirements of AS-9100D while effectively utilizing resources, improvement, streamlining and implementation of the aspiration for quality and excellence over time.
3. The Crystal division's managers see great importance in understanding the requirements and expectations of customers and providing the best possible response to their needs while meeting the specified tasks and timetables.
4. The Crystal division's managers shall take care of the welfare of the employees and provide them with all the means and resources necessary to perform their tasks in a high standard.

Implementation of the policy:

Maintaining a quality management system according to applicable quality management system standards.

Maintaining a continual process of investigation, lessons learned and improvement.

Establishing prevention, measurement, control and continuous improvement mechanisms.

Reduction of quality costs while striving for quality performance the first time.

Responsiveness and meeting customer requirements while cooperating with the customer and increasing customer satisfaction.

Responsibility

The responsibility to implement this policy is of the crystal division managers and employees.

The direct responsibility to maintaining the required quality of division products is of each manager and employee in their field and according to their responsibility.



Roman Keshet

Crystal Division Manager